

2025 All-in-One Medicare Advantage decision guide

Aspire Health Protect (HMO)
Aspire Health Value (HMO)
Aspire Health Advantage (HMO)
Aspire Health Plus (HMO-POS)



PRESENTED BY

MONTAGE

Health



H8764_MKT_Kit cover_0824_C

Inspiring you to live a healthy life



Welcome to Aspire Health, your local trusted health plan, here when you need us. Our Medicare Advantage Prescription Drug plans were created by leading doctors and hospitals in Monterey County, who joined together to provide better healthcare options for those eligible for Medicare. Each plan is designed to keep you healthy. We serve thousands of members in Monterey County, and we are grateful for the trust and support from our community.

As a nonprofit, Aspire is not driven by making profits

We focus on improving lives and inspiring every individual to live their best life. We consider you our neighbor, not a number. Our all-in-one plans provide personalized attention that helps you get the care you need, all with one card. And you get more benefits than Original Medicare alone.

Fair pricing regardless of age or health status

All of our members pay the same monthly premium for the plan they choose. Pre-existing conditions or age won't affect your cost — most Medicare supplement plans can't offer that.

You also have a choice of 4 options

- Aspire Health Protect, Aspire Health Value, and Aspire Health Advantage are three comprehensive HMO plans featuring our vast provider network, plus nationwide urgent or emergency care, and many extra benefits beyond Original Medicare
- Aspire Health Plus is our HMO-POS plan that lets you get routine care in or outside of Monterey County, including nationwide urgent or emergency care, and many extra benefits beyond Original Medicare

Everything you need to get started is right here

You'll find basic Medicare information, plan information, more details about our organization, and your enrollment form. Thank you for considering Aspire Health Plan. We look forward to becoming your partner in health.



Sincerely,

Tyler W. Munson

Chief Executive Officer, Aspire Health





Table of contents

Welcome to Aspire	2
Understanding Medicare	4
FAQs (Frequently asked questions)	5
Summary of Benefits	7
Aspire Health Protect (HMO) Aspire Health Value (HMO) Aspire Health Advantage (HMO) Aspire Health Plus (HMO-POS)	
Pre-enrollment checklist	30
Enrollment instructions and forms	31
Scope of appointment	43
Plan star ratings	45
What's next?	46
Important phone numbers	47



If you have questions or would like to speak to a Health Plan Advisor, please call us toll-free at (888) 864-4611 (TTY: 711).





Trusted, local, not-for-profit

You expect your Medicare health plan to do more than just provide medical care. At Aspire, we think your health plan should enhance your life — not get in the way. We work with local doctors, local hospitals, and other leading providers to deliver a truly personal Medicare experience.

In creating Aspire Health, Monterey County's top-rated healthcare systems and doctors joined together

Our goal was to create Medicare coverage that supports your well-being with the kind of care and expertise you value and trust. As a result, we closely collaborate with the following organizations:

- Montage Health
- Salinas Valley Health
- Monterey Bay Independent Physician Association

This means our vast provider network includes more than 700 respected local providers. (Chances are, your doctor is part of our network.)

And we know the local pharmacies, wellness centers, disease management programs, and medical professionals managing your care.









Keeping it simple

- Affordable
 Simple to understand
 Excellent care and service
- Benefits that meet your whole-health needs
- Health coaches, care managers, and social workers



We advocate for your good health

As an Aspire member, you'll have an advocate who will coordinate your care from paperwork to prevention to procedures. You'll have an entire team connecting the dots so you don't have to. This is the kind of personalized care that delivers great peace of mind when you need it.



Coverage and care from the same family

You know how complicated Original Medicare can be. So we made it as simple and as convenient as possible. We've designed plans that meet the needs of our local community.

- Benefits that go beyond Original Medicare
- Medical, hospital, and prescription drug coverage all through one card with premiums as low as \$0 per month. No separate cards or bills — no hassle
- Coverage for urgent and emergency care nationwide
- Additional valuable benefits like fitness, transportation, over-the-counter supplies, acupuncture, and chiropractic
- Created by local doctors and hospitals in Monterey County



An affordable Medicare health plan you can feel good about

The quality of your care shouldn't depend on the size of your bank account.

All Aspire members pay the same monthly premium for their chosen plan regardless of age or health status.

The parts of Medicare

Understanding the basic details of Medicare will increase your confidence and help you make an informed choice.

PART A	PART B	PART C	PART D
Hospital insurance	Medical insurance	Medicare Advantage	Medicare Rx drug coverage
 Hospital inpatient Home healthcare Hospice care Skilled Nursing Facility (SNF) 	 Medical insurance Doctor's visits Preventive care Outpatient care Clinical lab services Durable Medical Equipment (DME) 	 Part A Part B Often Part D Benefits not generally offered by Original Medicare 	 Addition to Original Medicare Often included in Part C plans Must be entitled to Part A and/or enrolled in Part B
H			

MEDICARE GLOSSARY OF TERMS

Original Medicare: You must be entitled to Part A and enrolled in Part B. Medicare provides coverage for hospital and medical care under specified rules. You can choose any doctor or hospital that accepts Medicare, without a referral. You can also choose to add Part D prescription coverage.

Medicare Part A: Medicare Part A covers medically necessary inpatient hospital care. It also helps cover home healthcare, skilled nursing facilities, and hospice care. Most people are entitled to Part A through the taxes they paid while employed, and they do not have to pay a premium. You are responsible for any co-insurance and deductibles for Part A services.

Medicare Part B: This is the part of Medicare that covers doctor visits and outpatient care. It helps pay for some preventive health services that help you maintain your health and manage certain chronic illnesses. You have to sign up and pay a monthly premium for Part B services. Like Part A, you are responsible for any co-insurance and deductibles for Part B services.

Together, parts A and B constitute Original or traditional Medicare and cover much of what you might need.

Medicare Advantage plan: Referred to as "Part C" coverage, this option combines your Part A and Part B coverage, and is administered through private companies, like Aspire Health Plan. The benefits offered in these plans vary widely, but generally they include benefits that are not offered with Original Medicare. In most cases, Part D coverage is included with or can be added to the plan. Co-insurance and co-pays are usually lower in a Medicare Advantage plan than in Original Medicare.

Medicare supplement plan: Often called "Medigap," this plan helps pay some of the healthcare costs that Original Medicare plan doesn't cover. Private companies approved by the government offer and administer these programs. There are monthly premiums as well as restrictions associated with these plans.

Medicare Part D plan: If you're enrolled in Original Medicare or a supplement plan, you can get prescription drug benefits through a stand-alone Medicare prescription drug plan (PDP) that works alongside your Medicare Part A and/or Part B coverage. Or, if you have Medicare Part C, you can get prescription drug coverage through a Medicare Advantage Prescription Drug (MAPD) plan that covers your Part A, Part B, and Part D.

Frequently asked questions



What does Medicare include?

Original or traditional Medicare includes Part A and Part B.

Medicare Part A is hospital insurance and helps cover:

- Inpatient hospital care
- Skilled nursing facility (SNF) care
- Hospice care
- Home health services

Medicare Part B is medical insurance and helps cover:

- Services from doctors and other healthcare providers
- Outpatient care
- Durable Medical Equipment (DME)
- Preventive services

How does Medicare work?

Original Medicare beneficiaries usually don't pay a monthly premium for Medicare Part A (hospital insurance) coverage if either they or their spouse paid Medicare taxes while working. However, those who don't qualify for Part A at no cost can still buy Part A.

Part B (medical insurance) does require that Medicare beneficiaries pay a monthly premium. This amount can vary, depending on income level, and is often deducted from your Social Security payment.

You can contact Social Security for more information about your specific Part A and Part B premiums. There are deductibles and co-payments for Medicare Parts A and B.

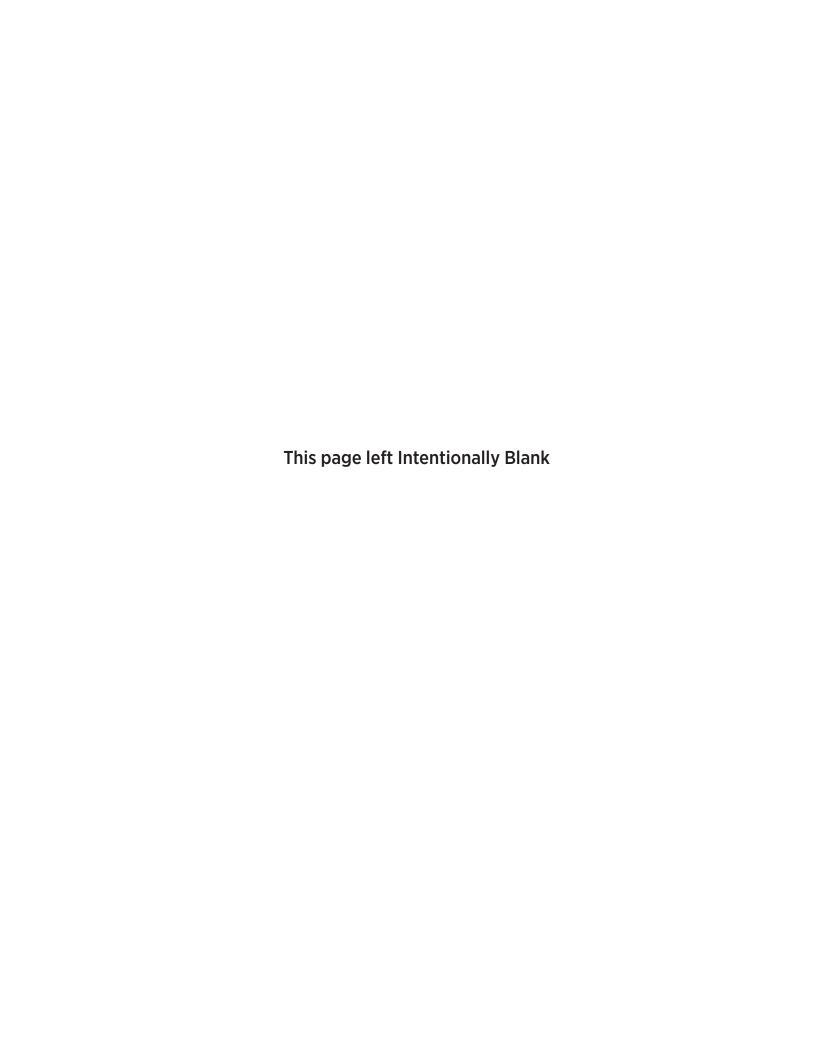
What about prescription drugs?

For prescription drug coverage, you may join a stand-alone Prescription Drug Plan (PDP) or a Medicare Advantage Part C (MAPD) plan such as Aspire Health Plan that includes Part D.

In a stand-alone plan, participants pay a monthly premium for Part D coverage. But with Aspire Health Plan, your prescription drug coverage is included in one combined premium — it's all-in-one.

Why choose a Medicare Advantage plan instead of Original Medicare?

One third of Medicare beneficiaries are on Medicare Advantage plans. Medicare Advantage plans cover everything that Original Medicare covers, plus more. Many Medicare Advantage plans, including Aspire Health Plan, cover Part D prescription drugs, transportation, acupuncture, and chiropractic. What's more, our plans do not have an annual medical or hospital deductible — so you are covered from the start. Our low co-pays and co-insurance make your healthcare costs predictable and often save you substantial amounts of money when compared to Original Medicare.





2025
Summary of Benefits
JANUARY 1-DECEMBER 31

Aspire Health Protect (HMO)
Aspire Health Value (HMO)
Aspire Health Advantage (HMO)
Aspire Health Plus (HMO-POS)



PRESENTED BY





This is a summary of drug and health services covered by Aspire Health (HMO) January 1, 2025—December 31, 2025. Aspire Health is an HMO plan sponsor with a Medicare contract. Enrollment in Aspire Health depends on contract renewal.

H8764_MKT_SB_0824_M

Summary of Benefits

Aspire Health service area is Monterey County, California

NOTES:

Services with a 1 may require prior authorization.

*Out-of-network coverage is restricted to Medicare-eligible practitioners and Medicare-covered services accessed outside of the plan's service area of Monterey County, California.

Monthly premium, deductible, and limits on how much you pay for covered services

Monthly plan premium

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
\$0 monthly plan premium in addition to your monthly Part B premium.	\$27.00 monthly plan premium in addition to your monthly Part B premium.	\$146.00 monthly plan premium in addition to your monthly Part B premium.

ASPIRE HEALTH PLUS (HMO-POS)

\$336.00 monthly plan premium in addition to your monthly Part B premium.

Medical services deductible

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
This plan does not have a deductible.	This plan does not have a deductible.	This plan does not have a deductible.

ASPIRE HEALTH PLUS (HMO-POS)

This plan does not have a deductible.

Maximum out-of-pocket responsibility (does not include prescription drugs)

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
\$7,000 annually	\$6,000 annually	\$4,300 annually
The most you pay for co-pays and co-insurance for Medicare-covered medical benefits for the year for services you receive from in-network providers.	The most you pay for co-pays and co-insurance for Medicare-covered medical benefits for the year for services you receive from in-network providers.	The most you pay for co-pays and co-insurance for Medicare-covered medical benefits for the year for services you receive from in-network providers.

ASPIRE HEALTH PLUS (HMO-POS)

\$3,900 in and out of service area combined

The most you pay for co-pays and co-insurance for **Medicare-covered medical benefits** for the year.

Inpatient hospital coverage¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.
You pay \$385 co-pay per day for days 1 through 6.	You pay \$375 co-pay per day for days 1 through 6.	You pay \$275 co-pay per day for days 1 through 6.
You pay \$0 co-pay per day for days 7 through 90.	You pay \$0 co-pay per day for days 7 through 90.	You pay \$0 co-pay per day for days 7 through 90.

ASPIRE HEALTH PLUS (HMO-POS)

Our plan covers 90 days for an inpatient hospital stay.

In network: You pay \$250 co-pay per day for days 1 through 5.

You pay \$0 co-pay per day for days 6 through 90.

Out of network*: You pay 30% co-insurance for days 1 through 90.

Benefit notes: Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.

Outpatient hospital coverage¹

_				
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Outpatient	You pay \$300 co-pay or 20% of the cost, depending on the service.	You pay \$300 co-pay or 20% of the cost, depending on the service.	You pay \$275 co-pay or 20% of the cost, depending on the service.	
hospital	AS	PIRE HEALTH PLUS (HMO-P	OS)	
	In network: You pay \$200 c Out of network*: You pay 30	o-pay or 20% of the cost, depe 0% co-insurance.	ending on the service.	
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Diagnostic colonoscopy and endoscopy	You pay \$300 co-pay per date of service.	You pay \$300 co-pay per date of service.	You pay \$60 co-pay per date of service.	
surgical procedures	ASPIRE HEALTH PLUS (HMO-POS)			
	In network: You pay \$40 co Out of network*: You pay 30			
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Wound care	You pay \$80 co-pay for each wound care treatment per date of service.	You pay \$80 co-pay for each wound care treatment per date of service.	You pay \$60 co-pay for each wound care treatment per date of service.	
	ASPIRE HEALTH PLUS (HMO-POS)			
	In network: You pay \$40 co-pay for each wound care treatment per date of service. Out of network*: You pay 30% co-insurance.			

Ambulatory surgical center¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$300 co-pay per date of service.	You pay \$300 co-pay per date of service.	You pay \$275 co-pay per date of service.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$200 co-pay per date of service. **Out of network*:** You pay 30% co-insurance.

	ctor		
110	CTOR	WIC.	ITC
		VIS	

Doctor visits			
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Primary Care	You pay \$5 co-pay per in-person visit.	You pay \$5 co-pay per in-person visit.	You pay \$0 co-pay per in-person visit.
Primary Care	ASI	PIRE HEALTH PLUS (HMO-P	OS)
	In network: You pay \$0 co-pay per in-person visit. Out of network*: You pay 30% co-insurance per visit		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
1	You pay \$45 co-pay per in-person visit.	You pay \$45 co-pay per in-person visit.	You pay \$25 co-pay per in-person visit.
Specialists ¹	ASPIRE HEALTH PLUS (HMO-POS) In network: You pay \$20 co-pay per in-person visit. Out of network*: You pay 30% co-insurance per visit.		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Talahaalih	You pay \$0 co-pay.	You pay \$0 co-pay.	You pay \$0 co-pay.
Telehealth	ASPIRE HEALTH PLUS (HMO-POS)		
	In network: You pay \$0 co-pay. Out of network*: You pay \$0 co-pay.		

Preventive care

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
There is no co-insurance,	There is no co-insurance,	There is no co-insurance,
co-pay, or deductible for all	co-pay, or deductible for	co-pay, or deductible for all
Original Medicare	all Original Medicare	Original Medicare
preventive services.	preventive services.	preventive services.

ASPIRE HEALTH PLUS (HMO-POS)

There is no co-insurance, co-pay, or deductible for all Original Medicare preventive services.

Emergency care

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$110 co-pay per visit.	You pay \$110 co-pay per visit.	You pay \$110 co-pay per visit.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$110 co-pay per visit.
Out of network: You pay \$110 co-pay per visit.

Benefit notes: If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Coverage" section of this booklet for other costs.

Urgently needed services

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$25 co-pay per visit.	You pay \$25 co-pay per visit.	You pay \$0 co-pay per visit.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$0 co-pay per visit.
Out of network*: You pay \$0 co-pay per visit.

Benefit notes: If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for urgent care. See the "Inpatient Hospital Coverage" section of this booklet for other costs.

Diagnostic services/labs/imaging¹

Diagnostic tests	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
	You pay \$20 co-pay per service.	You pay \$20 co-pay per service.	You pay \$10 co-pay per service.	
and procedures	ASF	PIRE HEALTH PLUS (HMO-F	POS)	
	In network: You pay \$0 co Out of network*: You pay 3	-pay per service. 30% co-insurance for each ser	rvice	
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Lab services	You pay \$20 co-pay per service.	You pay \$20 co-pay per service.	You pay \$10 co-pay per service.	
Lab services	ASF	PIRE HEALTH PLUS (HMO-F	POS)	
	In network: You pay \$0 co Out of network*: You pay 3	-pay per service. 30% co-insurance for each ser	rvice	
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
General diagnostic	You pay 10% co-insurance per service.	You pay \$90 co-pay per service.	You pay \$60 co-pay per service.	
radiology services	ASF	PIRE HEALTH PLUS (HMO-F	POS)	
	In network: You pay \$30 co-pay per service. Out of network*: You pay 30% co-insurance for each service.			
Complex diagnostic	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
radiology services (such as CT,	You pay 10% co-insurance per service.	You pay \$250 co-pay per service.	You pay \$150 co-pay per service.	
PET, MRI, MRA, Nuclear Medicine,	ASPIRE HEALTH PLUS (HMO-POS)			
Angiography)	In network: You pay \$100 co-pay per service. Out of network*: You pay 30% co-insurance for each service.			
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Therapeutic radiology services (such as radiation	You pay 20% co-insurance per service.	You pay 20% co-insurance per service.	You pay 20% co-insurance per service.	
treatment for	ASPIRE HEALTH PLUS (HMO-POS)			
cancer)	In network: You pay 20% o Out of network*: You pay 3	o-insurance per service. 30% co-insurance for each ser	rvice.	
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Outpatient X-rays	You pay \$20 co-pay per X-ray.	You pay \$20 co-pay per X-ray.	You pay \$10 co-pay per X-ray.	
- acpacione / lays	ASPIRE HEALTH PLUS (HMO-POS)			
	In network: You pay \$0 co Out of network*: You pay 3	-pay per X-ray. 30% co-insurance for each ser	rvice.	

Hearing services

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Medicare-covered hearing exam	You pay \$45 co-pay for each Medicare- covered diagnostic hearing exam.	You pay \$45 co-pay for each Medicare-covered diagnostic hearing exam.	You pay \$25 co-pay for each Medicare-covered diagnostic hearing exam.
	AS	SPIRE HEALTH PLUS (HMO-F	POS)
	In network: You pay \$20 o Out of network*: You pay		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Additional hearing services Refer to the optional supplemental benefits section	Available in the Enhanced Benefits — Option B for an additional premium of \$46.00 per month.	Available in the Enhanced Benefits — Option B for an additional premium of \$46.00 per month.	Available in the Enhanced Benefits — Option C for an additional premium of \$40.00 per month.
for details.	ASPIRE HEALTH PLUS (HMO-POS)		
	Available in the Enhanced Benefits — Option B for an additional premium of \$46.00 per month.		dditional premium of

Dental services¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Dental coverage is limited to services covered by Medicare under Medicare Part A hospital and Medicare Part B medical benefits.	Dental coverage is limited to services covered by Medicare under Medicare Part A hospital and Medicare Part B medical benefits.	Dental coverage includes services covered by Medicare and preventive services through our Delta Dental network in Monterey County	
ACDIDE LIEALTH DILIC (UNA DOC)			

ASPIRE HEALTH PLUS (HMO-POS)

ASPIRE HEALTH

Dental coverage is limited to services covered by Medicare under Medicare Part A hospital and Medicare Part B medical benefits.

	PROTECT (HMO)	VALUE (HMO)	ADVANTAGE (HMO)
Additional dental services Refer to the optional supplemental benefits section	Available in the Enhanced Benefits — Options A and B for an additional premium of \$42.00 or \$46.00 per month.	Available in the Enhanced Benefits — Options A and B for an additional premium of \$42.00 or \$46.00 per month.	Available in the Enhanced Benefits — Option C for an additional premium of \$40.00 per month.
for details.	AS	SPIRE HEALTH PLUS (HMO-F	POS)
	Available in the Enhanced Benefits — Options A and B for an additional premium of \$42.00 or \$46.00 per month.		
	<u> </u>	·	<u> </u>

Vision services¹

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Exam to diagnose and treat diseases and conditions of	You pay \$45 co-pay for each Medicare- covered exam.	You pay \$45 co-pay for each Medicare-covered exam.	You pay \$25 co-pay for each Medicare- covered exam.
the eye (including yearly glaucoma screening)	ASi	PIRE HEALTH PLUS (HMO-P	OS)
Screening)	In network: You pay \$20 co Out of network*: You pay 30		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Eyeglasses or contact lenses	You pay \$0 co-pay	You pay \$0 co-pay	You pay \$0 co-pay
after cataract surgery	ASI	PIRE HEALTH PLUS (HMO-P	OS)
	In network: You pay \$0 co-pay. Out of network*: You pay 30% co-insurance.		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Additional vision services Refer to the optional supplemental	Available in the Enhanced Benefits — Options A and B for an additional premium of \$42.00 or \$46.00 per month.	Available in the Enhanced Benefits — Options A and B for an additional premium of \$42.00 or \$46.00 per month.	Available in the Enhanced Benefits — Option C for an additional premium of \$40.00 per month.
benefits section for details.	ASPIRE HEALTH PLUS (HMO-POS)		
	Available in the Enhanced Benefits — Options A and B for an additional proof \$42.00 or \$46.00 per month. Additional services and benefits (not covered by Medicare) are not covered out-of-network.		·

Mental Health Services¹

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
	You pay \$385 co-pay per day for days 1 through 5.	You pay \$375 co-pay per day for days 1 through 5.	You pay \$275 co-pay per day for days 1 through 6.
Inpatient visit	You pay \$0 co-pay per day for days 6 through 90.	You pay \$0 co-pay per day for days 6 through 90.	You pay \$0 co-pay per day for days 7 through 90.
	ASP	PIRE HEALTH PLUS (HMO-PC)S)
	You pay \$0 co-pay per day	o-pay per day for days 1 throu for days 6 through 90. 0% co-insurance per day for c	
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Outpatient	You pay 10% co-insurance .	You pay \$35 co-pay.	You pay \$15 co-pay.
individual/group therapy visit	ASPIRE HEALTH PLUS (HMO-POS)		
	In network: You pay \$0 co- Out of network*: You pay 3		

Benefit notes: Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital.

The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.

Our plan covers 90 days for an inpatient hospital stay.

Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.

Skilled nursing facility¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$0 co-pay per day for days 1 through 20. You pay \$214 co-pay per day for days 21 through 100.	You pay \$0 co-pay per day for days 1 through 20. You pay \$184 co-pay per day for days 21 through 100.	You pay \$0 co-pay per day for days 1 through 20. You pay \$100 co-pay per day for days 21 through 100.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$0 co-pay per day for days 1 through 20.

You pay \$100 co-pay per day for days 21 through 100.

Out of network*: You pay 30% co-insurance per day for days 1 through 100.

Benefit notes: Our plan covers up to 100 days in a skilled nursing facility.

Physical therapy¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay 10% co-insurance for each visit.	You pay \$25 co-pay for each visit.	You pay \$15 co-pay for each visit.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$0 co-pay.

Out of network*: You pay 30% co-insurance.

Ambulance¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$325 co-pay via ground transportation. You pay 20% co-insurance via air transportation.	You pay \$325 co-pay via ground transportation. You pay 20% co-insurance via air transportation.	You pay \$325 co-pay via ground transportation. You pay 20% co-insurance via air transportation.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$325 co-pay via ground transportation.

You pay 20% co-insurance via air transportation.

Out of network*: You pay \$325 co-pay via ground transportation.

You pay 30% co-insurance via air transportation.

Benefit notes: You must receive authorization from plan prior to utilization of non-emergency ambulance services.

Transportation¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$0 co-pay. 6 one-way trips each year to routine in-network appointments.	You pay \$0 co-pay. 6 one-way trips each year to routine in-network appointments.	You pay \$0 co-pay. 12 one-way trips each year to routine in-network appointments.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$0 co-pay.

12 one-way trips each year to routine in-network appointments. **Out of network:** Routine transportation is not covered out of network

Benefit notes: To arrange transportation, please contact the plan 3 business days in advance to allow for proper scheduling.

Medicare Part B drugs¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$35 for Part B insulin. You pay 20% co-insurance for all other Part B drugs, including chemotherapy.	You pay \$35 for Part B insulin. You pay 20% co-insurance for all other Part B drugs, including chemotherapy.	You pay \$35 for Part B insulin. You pay 20% co-insurance for all other Part B drugs, including chemotherapy.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$35 for Part B insulin.

You pay 20% co-insurance for all other Part B drugs, including chemotherapy.

Out of network*: You pay 30% co-insurance.

Benefit notes: Prior Authorization and step therapy rules may apply.

Additional benefits

Rehabilitation services¹ **ASPIRE HEALTH ASPIRE HEALTH ASPIRE HEALTH VALUE (HMO) ADVANTAGE (HMO)** PROTECT (HMO) You pay 10% co-insurance You pay \$15 co-pay for You pay \$15 co-pay for each visit. each visit. for each visit. Pulmonary rehab **ASPIRE HEALTH PLUS (HMO-POS)** In network: You pay \$0 co-pay. Out of network*: You pay 30% co-insurance. **ASPIRE HEALTH ASPIRE HEALTH ASPIRE HEALTH PROTECT (HMO)** VALUE (HMO) **ADVANTAGE (HMO)** You pay 10% co-insurance You pay \$25 co-pay for You pay \$15 co-pay Speech, for each visit. for each visit. each visit. occupational, cardiac therapy **ASPIRE HEALTH PLUS (HMO-POS)** visit In network: You pay \$0 co-pay. Out of network*: You pay 30% co-insurance.

Foot care (podiatry services)

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$45 co-pay.	You pay \$45 co-pay.	You pay \$25 co-pay.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$20 co-pay.

Out of network*: You pay 30% co-insurance.

Medical equipment/supplies1

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay 20% of the cost for each durable medical equipment or supply.	You pay 20% of the cost for each durable medical equipment or supply.	You pay 20% of the cost for each durable medical equipment or supply.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay 20% of the cost for each durable medical equipment or supply.

Out of network*: You pay 30% co-insurance.

Fitness benefit

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
One Pass™ You pay an annual member fee of \$0 for fitness center access, 1 home fitness kit, and an online brain training app.	One Pass™ You pay an annual member fee of \$0 for fitness center access, 1 home fitness kit, and an online brain training app.	One Pass™ You pay an annual member fee of \$0 for fitness center access, 1 home fitness kit, and an online brain training app.

ASPIRE HEALTH PLUS (HMO-POS)

One Pass™

You pay an annual member fee of \$0 for fitness center access, 1 home fitness kit, and an online brain training app.

Acupuncture

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Medicare-covered visit for chronic	You pay \$0 per visit for up to 12 visits in 90 days, with no more than 20 treatments annually.	You pay \$0 per visit for up to 12 visits in 90 days, with no more than 20 treatments annually.	You pay \$0 per visit for up to 12 visits in 90 days, with no more than 20 treatments annually.
low back pain	ASPIRE HEALTH PLUS (HMO-POS)		
	In network: You pay \$0 per 20 treatments annually. Out of network*: You pay 3 with no more than 20 treat		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Routine	You pay \$20 per visit (for up to 4 visits every year).	You pay \$20 per visit (for up to 4 visits every year).	You pay \$10 per visit (for up to 6 visits every year).
acupuncture	ASPIRE HEALTH PLUS (HMO-POS)		
	In network: You pay \$0 co-pay per visit (for up to 12 visits every year). Out of network*: Routine acupuncture is not covered out of network.		

Chiropractic care

Medicare-	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
covered visit for manipulation of the spine to correct a subluxation (when	You pay \$15 co-pay per visit.	You pay \$10 co-pay per visit.	You pay a \$10 co-pay per visit.
1 or more of the bones of your spine	ASPIRE HEALTH PLUS (HMO-POS)		
move out of position)	In network: You pay \$0 co-pay. Out of network*: You pay 30% co-insurance.		
	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Routine	You pay a \$20 co-pay per visit (for up to 4 visits every year).	You pay a \$20 co-pay per visit (for up to 4 visits every year).	You pay \$10 per visit (for up to 6 visits every year).
chiropractic visit	ASPIRE HEALTH PLUS (HMO-POS)		
		pay(for up to 12 visits every yea niropractic care is not covered o	•

Benefit notes: Routine chiropractic visits are limited to manual manipulation of the spine that is supportive, not corrective. This is sometimes called maintenance therapy or maintenance care. Routine chiropractic services are limited to the following codes: 98940, 98941, or 98942.

Diabetes supplies and services¹

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Diabetes monitoring supplies, self-management training, therapeutic	You pay \$0 co-pay.	You pay \$0 co-pay.	You pay \$0 co-pay.	
shoes and inserts	ASPIRE HEALTH PLUS (HMO-POS)			
In network: You pay \$0 co-pay. Out of network*: You pay 30% co-insurance.				

Benefit notes: Diabetic monitoring supplies obtained through our Part D prescription drug benefit are limited to Abbott Diabetes Care, the maker of FreeStyle and Precision brand products.

Home health care¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$0 co-pay.	You pay \$0 co-pay.	You pay \$0 co-pay.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay \$0 co-pay.

Out of network*: You pay 30% co-insurance.

Benefit notes: Our plan covers the costs of Medicare-covered home health services.

Outpatient substance abuse¹

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)	
Group/individual	You pay 10% co-insurance.	You pay \$35 co-pay.	You pay \$15 co-pay.	
therapy visit	ASP	PIRE HEALTH PLUS (HMO-POS)		
	In network: You pay \$0 co-pay. Out of network*: You pay 30% co-insurance.			

Prosthetic devices (braces, artificial limbs, etc.)¹

	ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Prosthetic devices	You pay 20% of the cost.	You pay 20% of the cost.	You pay 20% of the cost.
and related medical supplies	ASPIRE HEALTH PLUS (HMO-POS)		
	In network: You pay 20% co-insurance. Out of network*: You pay 30% co-insurance.		

Renal dialysis¹

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay 20% of the cost.	You pay 20% of the cost.	You pay 20% of the cost.

ASPIRE HEALTH PLUS (HMO-POS)

In network: You pay 20% of the cost.
Out of network*: You pay 20% of the cost.

Hospice

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$0 co-pay for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care.	You pay \$0 co-pay for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care.	You pay \$0 co-pay for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care.

ASPIRE HEALTH PLUS (HMO-POS)

You pay \$0 co-pay for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care.

Over-the-counter (OTC) items

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
Not available.	Not available.	You pay \$0 co-pay for non-prescription OTC health related items like vitamins, pain relievers, cough/cold medicine, first aid supplies, and nutritional supplements when ordered through the 2025 OTC catalogue.
		You have \$30 every quarter to spend on plan-approved OTC items.
		Any quarterly balance will not roll over to the next quarter.

ASPIRE HEALTH PLUS (HMO-POS)

You pay \$0 co-pay for non-prescription OTC health related items like vitamins, pain relievers, cough/cold medicine, first aid supplies, and nutritional supplements when ordered through the 2025 OTC catalogue.

You have \$30 every quarter to spend on plan-approved OTC items.

Any quarterly balance will not roll over to the next quarter.

Special supplemental benefits for the chronically ill (SSBCI)

ASPIRE HEALTH PROTECT (HMO)	ASPIRE HEALTH VALUE (HMO)	ASPIRE HEALTH ADVANTAGE (HMO)
You pay \$0 co-pay. See Evidence of Coverage for details.	You pay \$0 co-pay. See Evidence of Coverage for details.	You pay \$0 co-pay. See Evidence of Coverage for details.

ASPIRE HEALTH PLUS (HMO-POS)

You pay \$0 co-pay. See Evidence of Coverage for details.

Benefit notes:

If you are diagnosed with the following chronic condition(s) and meet certain criteria, you may be eligible for special supplemental benefits for the chronically ill:

- Cancer
- Congestive heart failure (CHF)
- Diabetes
- End-stage renal disease (ESRD)
- Stroke
- Chronic lung disorders
- Chronic and disabling mental health conditions
- Neurologic disorders

The plan requires all members who qualify for SSBCI to participate in the plan's care management program.

The benefits mentioned are a part of special supplemental program for the chronically ill. Not all members qualify.

Prior authorization rules apply.

Members may qualify for the following benefits:

- Meals to improve overall health
- •Food and produce to assist in meeting nutritional needs
- Transportation Services
- General supports for living*
 - * Maximum benefit is \$2,000 annually

Outpatient prescription drug benefits

Outpatient prescription drug benefits					
ASPIRE HEALTH PROTECT (HMO)				PIRE HEALTH ALUE (HMO)	
Initial Coverage You pay the full cost of drugs on all tiers until the yearly deductible of \$200 is met.		Initial Coverage No deductible.			
STANDARD RETAIL	STANDARD RETAIL COST-SHARING		STANDARD RETAIL COST-SHARING		
Tier	One-month supply	Three-month supply	Tier	One-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$9 co-pay	\$18 co-pay	Tier 1 (Preferred Generic)	\$9 co-pay	\$18 co-pay
Tier 2 (Generic)	\$18 co-pay	\$36 co-pay	Tier 2 (Generic)	\$18 co-pay	\$36 co-pay
Tier 3 (Preferred Brand)	\$47 co-pay	\$94 co-pay	Tier 3 (Preferred Brand)	\$47 co-pay	\$94 co-pay
Tier 4 (Non-Preferred Drug)	\$100 co-pay	\$200 co-pay	Tier 4 (Non-Preferred Drug)	\$100 co-pay	\$200 co-pay
Tier 5 (Specialty Tier)	30% of the cost	Not available	Tier 5 (Specialty Tier)	33% of the cost	Not available
Tier 6 (Select insulins)	\$11 co-pay	\$22 co-pay	Tier 6 (Select insulins)	\$11 co-pay	\$22 co-pay

STANDARD MAIL ORDER COST-SHARING

Tier	Three-month supply
Tier 1 (Preferred Generic)	\$18 co-pay
Tier 2 (Generic)	\$36 co-pay
Tier 3 (Preferred Brand)	\$94 co-pay
Tier 4 (Non-Preferred Drug)	\$200 co-pay
Tier 5 (Specialty Tier)	Not available
Tier 6 (Select insulins)	\$22 co-pay

STANDARD MAIL ORDER COST-SHARING

Tier	Three-month supply
Tier 1 (Preferred Generic)	\$18 co-pay
Tier 2 (Generic)	\$36 co-pay
Tier 3 (Preferred Brand)	\$94 co-pay
Tier 4 (Non-Preferred Drug)	\$200 co-pay
Tier 5 (Specialty Tier)	Not available
Tier 6 (Select insulins)	\$22 co-pay

Cost-Sharing may change depending on the pharmacy you choose and when you enter another phase of the Part D benefit. For more information on the additional pharmacy-specific cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.

Outpatient prescription drug benefits

ASPIRE HEALTH ADVANTAGE (HMO)

ASPIRE HEALTH PLUS (HMO-POS)

Initial Coverage

No deductible.

Initial Coverage

No deductible.

STANDARD RETAIL COST-SHARING

37/11/2/11/2 12/2/2/3/13/1/11/10			
Tier	One-month supply	Three-month supply	
Tier 1 (Preferred Generic)	\$4 co-pay	\$8 co-pay	
Tier 2 (Generic)	\$8 co-pay	\$16 co-pay	
Tier 3 (Preferred Brand)	\$45 co-pay	\$90 co-pay	
Tier 4 (Non-Preferred Drug)	\$95 co-pay	\$190 co-pay	
Tier 5 (Specialty Tier)	33% of the cost	Not available	
Tier 6 (Select insulins)	\$11 co-pay	\$22 co-pay	

STANDARD RETAIL COST-SHARING

Tier	One-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$0 co-pay	\$0 co-pay
Tier 2 (Generic)	\$10 co-pay	\$20 co-pay
Tier 3 (Preferred Brand)	\$42 co-pay	\$84 co-pay
Tier 4 (Non-Preferred Drug)	\$90 co-pay	\$180 co-pay
Tier 5 (Specialty Tier)	33% of the cost	Not available
Tier 6 (Select insulins)	\$11 co-pay	\$22 co-pay

STANDARD MAIL ORDER COST-SHARING

Tier	Three-month supply
Tier 1 (Preferred Generic)	\$8 co-pay
Tier 2 (Generic)	\$16 co-pay
Tier 3 (Preferred Brand)	\$90 co-pay
Tier 4 (Non-Preferred Drug)	\$190 co-pay
Tier 5 (Specialty Tier)	Not available
Tier 6 (Select insulins)	\$22 co-pay

STANDARD MAIL ORDER COST-SHARING

Tier	Three-month supply
Tier 1 (Preferred Generic)	\$0 co-pay
Tier 2 (Generic)	\$20 co-pay
Tier 3 (Preferred Brand)	\$84 co-pay
Tier 4 (Non-Preferred Drug)	\$180 co-pay
Tier 5 (Specialty Tier)	Not available
Tier 6 (Select insulins)	\$22 co-pay

Cost-Sharing may change depending on the pharmacy you choose and when you enter another phase of the Part D benefit. For more information on the additional pharmacy-specific cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.

Outpatient prescription drug benefits

CATASTROPHIC COVERAGE:

After your yearly out-of-pocket drug costs reach \$2,000 in 2025, you pay nothing for covered Part D drugs.

TRANSITION COVERAGE FOR NEW MEMBERS:

For outpatient drugs, up to one (1) 30-day transition fills of Part D prescription medications, during the first 90 days of new membership in our plan. If you are in a Long Term Care Facility you can get up to one (1) 31-day transition fills of Part D prescription medications, during the first 90 days of new membership in our plan.

Optional supplemental benefits

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

Enhanced Benefits — Option A for the PROTECT, VALUE, and PLUS plans

\$42.00 in additional premium per month if you choose to enroll in this optional coverage.

This optional supplemental benefit includes dental and vision coverage:

Dental coverage is through Delta Dental™ Medicare Advantage Network for Aspire Health in Monterey County, CA and includes:

- Preventive services: Usted paga \$0 co-pay.
- Comprehensive co-insurance: 20%-50%
- Plan pays up to \$1,000 every year

<u>Vision coverage is through VSP™ Vision Care</u> and includes:

- Yearly routine eye exam: \$10 co-pay
- Eyewear: \$25 co-pay
- \$150 allowance for frames or contacts

Enhanced Benefits — Option B for the PROTECT, VALUE, and PLUS plans

\$46.00 in additional premium per month if you choose to enroll in this optional coverage.

This optional supplemental benefit includes dental, vision, hearing, additional transportation, and post discharge home-delivered meals:

<u>Dental coverage is through Delta Dental™</u> <u>Medicare Advantage Network for Aspire Health</u> <u>in Monterey County, CA and includes:</u>

- Preventive services: Usted paga \$0 co-pay.
- Comprehensive co-insurance: 20%–50%
- Plan pays up to \$1,000 every year

<u>Vision coverage is through VSP™ Vision Care</u> and includes:

- Yearly routine eye exam: \$10 co-pay
- ■Eyewear: \$25 co-pay
- \$150 allowance for frames or contacts

Hearing coverage is through TruHearing[™] and includes:

- Yearly routine hearing exam: \$20 co-pay
- Hearing aids: \$599 or \$899 co-pay, one hearing aid per ear, per year

<u>Transportation includes:</u>

 Additional 10 one-way rides to in-network appointments: Usted paga \$0 co-pay.

Home-delivered meals is through Mom's Meals NourishCare® and includes:

- 14 refrigerated meals, 2 meals per day for 7 days, customized to the member's preference: Usted paga \$0 co-pay.
- Meal benefit must be requested within 14 days of an inpatient hospital or skilled nursing facility stay or immediately following surgery
- Meals for certain chronic conditions for a temporary period

Enhanced Benefits — Option C for the ADVANTAGE plan

\$40.00 in additional premium per month if you choose to enroll in this optional coverage.

This optional supplemental benefit includes dental, vision, hearing, additional transportation, and post discharge home-delivered meals:

<u>Dental coverage is through Delta Dental™</u> <u>Medicare Advantage Network for Aspire Health</u> in Monterey County, CA and includes:

- Comprehensive co-insurance: 20%-50%
- Plan pays up to \$1,000 every year

<u>Vision coverage is through VSP™ Vision Care</u> <u>and includes:</u>

- Yearly routine eye exam: \$10 co-pay
- Evewear: \$25 co-pay
- \$150 allowance for frames or contacts

Hearing coverage is through TruHearing™ and includes:

- Yearly routine hearing exam: \$20 co-pay
- Hearing aids: \$599 or \$899 co-pay, one hearing aid per ear, per year

Transportation includes:

 Additional 10 one-way rides to in-network appointments: Usted paga \$0 co-pay.

<u>Home-delivered meals is through Mom's Meals NourishCare® and includes:</u>

- 14 refrigerated meals, 2 meals per day for 7 days, customized to the member's preference: Usted paga \$0 co-pay.
- Meal benefit must be requested within 14 days of an inpatient hospital or skilled nursing facility stay or immediately following surgery
- Meals for certain chronic conditions for a temporary period

Check the Evidence of Coverage (EOC) for specific coverage information and limitations.

You will have a ninety (90) day grace period from your Medicare Advantage Prescription Drug (MAPD) enrollment effective date to add the Enhanced Benefits. After the grace period ends, you may not elect the Enhanced Benefits until the next annual enrollment period.

Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at (888) 864-4611.

Understanding the Benefits

☐ Review the full list of benefits found in the Evidence of Coverage (EOC), especially those services for which you routinely see a doctor. Visit www.aspirehealthplan.org or call (888) 864-4611 (TTY 711) to view a copy of the EOC.
☐ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
☐ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
☐ Review the formulary to make sure your drugs are covered.
Understanding Important Rules
☐ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
☐ If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
☐ Benefits, premiums and/or de copagoments/co-insurance may change next calendar year.
☐ Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
Our Aspire Health Plus (HMO-POS) plan allows you to see out-of-network (non-contracted) providers outside of Monterey County. However, while we pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in emergency or urgent situations, non-contracted providers may deny care.

H8764_MKT_PreChecklist_0824_C

OMB No. 0938-1378 Expires: 6/30/2026

Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between October 15-December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Send your completed and signed form to: Aspire Health Plan PO Box 5490 Salem. OR 97304

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call Aspire Health Plan at (888) 864-4611. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a Aspire Health Plan al (888) 864-4611 (TTY:711) o a Medicare gratis al 1-800-633-4227 y oprima el 8 para asistencia en español y un representante estará disponible para asistirle.

Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

This page left Intentionally Blank



2025 Medicare Advantage Prescription Drug (MA-PD) Individual Enrollment Request Form

Please contact Aspire Health Plan if you need information in another language or format (large print).

Typically, you may enroll in a Medicare Advantage Prescription Drug (MAPD) plan only during the Annual Election Period (AEP) from October 15 through December 7. There are exceptions called Special Election Periods (SEP) that may allow you to enroll in a Medicare Advantage plan outside of this period. Please read the following statements carefully, and check the box if the statement applies to you. By checking any of the following boxes, you are indicating, to the best of your knowledge, you are eligible for an enrollment period. If we later determine that this information is incorrect, you may be disenrolled.

☐ I am new to Medicare.	$\hfill\square$ I am moving into, live in, or recently moved out of		
☐ I've had Medicare prior to now and am now turning 65.	a long-term care facility (for example, a nursing home). I moved/will move into/out of the facility on:/ (MM/DD/YYYY)		
☐ I'm in the annual election period (October 15 - December 7 each year).	☐ I'm new to Medicare, and I was notified about getting Medicare after by Part A and/or Part B		
☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).	coverage started ☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as		
☐ I recently moved outside of the service area for my current plan, or I recently moved and this plan is a new option for me. I moved on:	Medicare's). I lost my drug coverage on:/(MM/DD/YYYY) □ I am leaving employer or union coverage on:/(MM/DD/YYYY)		
☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on: / / (MM/DD/YYYY)	☐ I belong to a pharmacy assistance program provided by my state.		
☐ I recently obtained lawful presence status	 My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan. 		
in the United States. I got this status on: (MM/DD/YYYY) □ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid	☐ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on: /(MM/DD/YYYY)		
assistance, or lost Medicaid) on:/(MM/DD/YYYY)	☐ I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required		
I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra	to be in that plan. I was disenrolled from the SN on:/ (MM/DD/YYYY)		
Help, or lost Extra Help) on :/(MM/DD/YYYY)	□ I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA) or by a Federal,		
☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.	state, or local government entity). One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster. Other (please explain):		
	ш Other (prease explain).		

If none of these statements apply to you or you're not sure, please call Aspire Health Plan toll free (855) 570-1600 TTY users should call 711 to see if you are eligible to enroll. Our hours are: 8 a.m.-8 p.m. Monday through Friday from April 1 to September 30 and 8 a.m.-8 p.m. seven days a week October 1 to March 31 (except certain holidays).

This page left Intentionally Blank

	Please check which plan you want to enroll in: Aspire Health Protect (HMO) (\$0) with Enhanced Benefits — Option A = \$42.00 + \$0 = \$42.00/mo. with Enhanced Benefits — Option B = \$46.00 + \$0 = \$46.00/mo. Aspire Health Value (HMO) (\$27.00) with Enhanced Benefits — Option A = \$42.00 + \$27.00 = \$69.00/mo. with Enhanced Benefits — Option B = \$46.00 + \$27.00 = \$73.00/mo. Aspire Health Advantage (HMO) (\$146.00) with Enhanced Benefits — Option C = \$40.00 + \$146.00 = \$186.00/mo.					
	 □ Aspire Health Plus (HMO-POS) (\$336.00) □ with Enhanced Benefits — Option A = \$42.00 + \$336.00 = \$378.00/mo. □ with Enhanced Benefits — Option B = \$46.00 + \$336.00 = \$382.00/mo. 					
	FIRST Name:	LAST Name:		Middl		e Initial (optional):
	Birth date: Sex: // □ M		Primary phone: □ F ()		Alternative phone (optional):	
	Permanent Residence Street Address (For individuals experiencing homelessness, a PO Box may be considered your permanent residence address):					
	City:		State:			ZIP:
	Mailing address if different from you	ır permanent a	address (P.O. Box	allowed)):	
	City:		State:			ZIP:
	Emergency contact (optional): Phone: () -			Relatio	elationship to you:	
	E-mail address (optional):					
I consent to Aspire Health, including its business associates, using my cell phone number to call and/or text regarding care and care coordination activities (optional). □ Yes □ No Cell Number: ()						
	Your Medicare information					
	Name as it appears on your Medicare card: Medicare number:					
	(Ontional) Effective date: Hospital (Part Δ): Medical (Part Β):					

Section 1 - all fields on this page are required (unless marked optional)

PLEASE RETURN TO ASPIRE HEALTH PLAN

Answer these impo	ortant questions			
Will you have other prescription drug coverage (like VA, TR $\hfill\Box$ Yes $\hfill\Box$ No	ICARE) in addition to	Aspire Health Plan?		
Name of other coverage:	ID #:	Group #:		
Section 1 continued — all fields on this pag	ge are required (unle	ss marked optional)		
IMPORTANT: Read	and sign below:			
 I must keep both Hospital (Part A) and Medical (Part B) to stay in Aspire Health Plan By joining this Medicare Advantage Plan, I acknowledge that Aspire Health Plan will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan. I understand that I can be enrolled in only one MA plan at a time - and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans). I understand that when my Aspire Health Plan coverage begins, I must get all of my medical and prescription drug benefits from Aspire Health Plan. Benefits and services provided by Aspire Health Plan and contained in my Aspire Health Plan "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Aspire Health Plan will pay for benefits or services that are not covered. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan. I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that: This person is authorized under State law to complete this enrollment, and Documentation of this authority is available upon request by Medicare. 				
Your signature:	Today's date	: //		
		(MM/DD/YYYY)		
If you're the authorized representative, sign above and	fill out these fields:			

Phone:

Name and address:

Relationship to enrollee:

Section 2 — all fields on this section are optional Answering these questions is your choice. You can't be denied coverage because you don't fill them out. Are you Hispanic, Latino/a, or Spanish origin? Select all that apply: ☐ No, not of Hispanic, Latino/a, or Spanish origin ☐ Yes, Mexican, Mexican American, Chicano/a ☐ Yes, Puerto Rican ☐ Yes, Cuban ☐ Yes, another Hispanic, Latino/a, or Spanish origin ☐ I choose not to answer What's your race? Select all that apply: ☐ American Indian or Alaska Native ☐ Black or African American Asian: Native Hawaiian and Pacific Islander: ☐ Asian Indian ☐ Guamanian or Chamorro ☐ Chinese ☐ Native Hawaiian ☐ Filipino ☐ Samoan ☐ Japanese ☐ Other Pacific Islander ☐ Korean □ White ☐ Vietnamese ☐ I choose not to answer ☐ Other Asian What is your gender? Select one. ☐ Woman ☐ I use a different term: ☐ I choose not to answer □ Man ☐ Non-binary Which of the following best represents how you think of yourself? Select one. ☐ Lesbian or gay ☐ I use a different term: ☐ Straight, that is, not gay or lesbian ☐ I don't know ☐ Bisexual ☐ I choose not to answer Select if you want us to send you information in a language other than English. □ Spanish Select one if you want us to send you information in an accessible format. ☐ Large Print ☐ Braille ☐ Audio CD ☐ Data CD Please contact Aspire Health at (855) 570-1600 if you need information in an accessible format other that what's listed above. Our office hours are 8 a.m. - 8 p.m., Monday through Friday from April 1 to September 30, and 8 a.m. - 8 p.m., seven days a week October 1 to March 31 (except certain holidays). TTY users can call 711. **Do you work?** □ Yes □ No **Does your spouse work?** \square Yes \square No List your Primary Care Physician (PCP) from our list of network physicians, which can be found on our website at www.aspirehealthplan.org: Physician name (First and Last): ______ City:______ ZIP: ______ Are you currently a patient of this provider? $\ \square$ Yes $\ \square$ No **Are you enrolled in your State Medicaid program? (optional)** \square Yes \square No Medicaid number: Are you able to participate in a video appointment with a physician? (optional) \square Yes \square No

You will need an email address, laptop, smartphone or tablet and an internet connection

☐ Annual Notice of Change ☐ Evidence of Coverage ☐ Provider Directory ☐ Formulary

I want to get the following materials via email. Select one or more.

E-mail Address:

Section 2 continued — all fields on this page are optional

Paying your plan premium

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT), or credit/debit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month.

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. DO NOT pay Aspire Health Plan for the Part D-IRMAA.

☐ Get a monthly bill				
☐ Credit, debit card or electronic funds transfer To set up your credit, debit card or electronic funds transfer (EFT) payments please call Aspire Health Plan toll free (833) 367-4259 (TTY users should call 711) or visit www.aspirehealthplan.org/payments				
 □ Automatic deduction from your monthly Social Security or Railroad Retirement board (RRB) benefits check. This payment option is only available if your total monthly plan premium is \$300 or less. I get monthly benefits from: □ Social Security □ RRB 				
(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. You will receive a paper bill and will be responsible for paying for your monthly premium until Social Security or RRB approves the deduction. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)				
For individuals helping enr	ollee with completing this form only			
Complete this section if you're an individual (i.e. agents, brokers, SHIP counselors, family members, or other third parties) helping an enrollee fill out this form.				
Name:	Relationship to enrollee:			
Signature:	National Producer Number :(Agents/Brokers only)			
Proposed effective date of coverage:/ (MM/DD	/			
Agent ID:	Agent receipt date: / /			

PRIVACY ACT STATEMENT • Centers for Medicare & Medicaid Services (CMS) collects inforn

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

Please select a premium payment option:

41



Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services (CMS) requires sales agents to document the scope of a marketing appointment prior to any individual sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss.			
Medicare Advantage Prescription Drug Plans (Part C and	d D)		
Medicare Health Maintenance Organization (HMO) — A Medicare A Original Medicare Part A and Part B health coverage and sometime coverage. In most HMOs, you can only get your care from doctors (except in emergencies).	es covers Part D prescription drug		
Medicare Point of Service (HMO-POS) plan — A type of Medicare A or regional area which combines the best feature of an HMO with a HMO, members are required to designate an in-network physician provider. You can use doctors, hospitals, and providers outside of the service of	an out-of-network benefit. Like the to be the primary healthcare		
Dental / Vision / Hearing products			
Aspire Health Plan offers optional coverage for consumers who are hearing benefits. This additional coverage is neither affiliated with i			
By signing this form, you agree to a meeting with a sales agent to initialed above. Please note, the person who will discuss the product a Medicare plan. They do not work directly for the Federal government on your enrollment in a plan.	cts is either employed or contracted by		
No obligation to enroll, current or future Medicare enrollment statu enrollment will not occur.	us will not be impacted, and automatic		
Beneficiary or authorized representative signature and signature	e date:		
Signature	gnature date		



If you are the authorized representative, please sign above and print below:

Representative's name:		
Your relationship to the beneficiary:		
Please return this form to: Aspire Health Plan PO Box 5490 Salem, OR 97304		
To be completed by agent:		
Agent name:	Agent phone:	
Beneficiary name:	Beneficiary phone (optional):	
Beneficiary address (optional):		
Initial method of contact: (Indicate here if beneficiary was a walk-in.)		
Agent's signature:		
Plan(s) the agent represented during this meeting:		
Date appointment completed:		
[Plan use only:]		
Scano of Appointment documentation is subject	t to CMS record retention requirements	

Agent: If the form was signed by the beneficiary at time of appointment, provide explanation why Scope of Appointment was not documented prior to meeting.

H8764_MKT_Scope of Appt_0723_C

IMPORTANT INFORMATION:

2024 Medicare Star Ratings





Aspire Health Plan — H8764

For 2024, Aspire Health — H8764 received the following Star Ratings from Medicare:

Overall Star Rating: ★★★☆☆

Health Services Rating: ★★★☆☆

Drug Services Rating: ★★☆☆



Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan — for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★ EXCELLENT

★★★☆ ABOVE AVERAGE

★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

Questions about this plan?

Contact Aspire Health 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at 888-839-3991 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Pacific time. Current members please call 855-570-1600 (toll-free) or 711 (TTY).

H8764_MKT_2024StarRatings_0724_M



What comes next?

☐ LETTER VERIFYING YOUR ENROLLMENT

This letter is required by Medicare to ensure you understand your new plan and to confirm that you want to enroll in Aspire Health. The letter will also include your Member ID number, which you can use for making medical appointments until you receive your actual Aspire membership ID card.

If you are currently enrolled in a Medicare supplement plan, you MUST call and cancel your policy
before your Aspire Health Plan effective date.

Date canceled supplement: _____

WELCOME PACKET

This packet is filled with helpful information, including the Health Risk Assessment Survey • Enhanced Benefits booklet • Aspire Rewards program

■ ASPIRE MEMBER PORTAL

Sign up for the member portal at **www.aspirehealthplan.org** to access member rewards, pharmacy use, monthly healthcare spend, and more.

☐ YOUR ASPIRE MEMBER ID CARD

Your membership card will arrive in the mail within a few weeks of signing up with Aspire Health Plan. Until that time, you can refer to the information on the card below. Once you receive your actual card in the mail, place it in your wallet.

You can now also put your red, white, and blue Medicare card away in a safe place.

 	ASPIRE HEALTH TEMPORARY INFORMATION CARD	\rightarrow
	Primary care physician (PCP):	
	PCP phone number:	
	Member Services: (855) 570 -1600	

2025 Important phone numbers

We make it easy for you to get answers to your questions. Simply call our Member Services department for questions regarding your plan benefits, or call our 24/7 pharmacy services department for questions about your prescription drug coverage. Keep this list handy, so you always know who to call.

Member Services department

Toll Free: (855) 570-1600 (TTY users call 711)

October 1-March 31 — Seven days a week, 8 a.m.-8 p.m., except certain holidays

April 1-September 30 — Monday through Friday, 8 a.m.-8 p.m.

Prescription drug coverage

For pharmacy questions, MedImpact Healthcare Systems

Toll free: (888) 495-3160 (TTY users call 711)

24 hours a day, 7 days a week

One Pass™ fitness benefit

(877) 504-6830 (TTY: 711)

Over-the-counter items

For Advantage and Plus plan members **(855) 657-7546** (TTY users call 711)

Enhanced Benefits — Option A

If you enroll in our Enhanced Benefits — Option A package, you can contact the following companies for services.

- Delta Dental™ (800) 626-3023
- VSP[™] Vision Care **(855) 492-9028**

Enhanced Benefits — Option B and Option C (Advantage plan only)

If you enroll in our Enhanced Benefits — Option B package, you can contact the following companies for services.

- Delta Dental $^{\text{TM}}$ (800) 626-3023
- VSP™ Vision Care **(855) 492-9028**
- TruHearing™ (844) 208-2631
- Meals after a hospital or skilled nursing stay **(855) 570-1600** (TTY users call 711)
- Transportation to in-network providers **(855) 570-1600** (TTY users call 711)

Fraud, waste, and abuse reporting hotline

Toll free: (800) 810-0176

24 hours a day, 7 days a week. All communications are confidential and anonymous.

2025 All-in-One

Medicare Advantage decision guide

Aspire Health Plan is a Medicare Advantage HMO plan sponsor with a Medicare contract. Enrollment in Aspire Health Plan depends on contract renewal. Every year, Medicare evaluates plans based on a 5-star rating system. Other providers are available in our network. Out-of-network/non-contracted providers are under no obligation to treat Aspire Health Plan members, except in emergency situations. The benefits mentioned are part of a special supplemental program for the chronically ill. Not all members qualify. Medicare beneficiaries may also enroll in Aspire Health Plan through the CMS Medicare Online Enrollment Center located at http://www.medicare.gov.

We are open 8 a.m.–8 p.m. PT Monday through Friday from April 1 through September 30 and 8 a.m.–8 p.m. PT seven days a week from October 1 through March 31 (except certain holidays).



PRESENTED BY





10 Ragsdale Drive, Suite 101 Monterey, CA 93940 (888) 864-4611 (TTY: 711)